

Supporting Children With Medical Needs

This policy is based on guidelines from the DFE publication Section 100 '*Children's and Families Act 2014*'

Reviewed by:	Leadership & Governing Body
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Ratified by Governors:	
Governor Signature:	
Safeguarding Governor:	

1. Aims

- The aim of the policy is to ensure that all children with medical conditions, in terms of both physical and mental health, are properly supported in school so that they can play a full and active role in school life, remain healthy and achieve their academic potential.
- Most children will at some time have a medical condition that may affect their participation in school activities. For many this will be short-term; perhaps finishing a course of medicine.
- Other children have medical conditions that, if not properly managed, could limit their access to education.
- The Governing Body will ensure that arrangements are in place to support children with medical conditions.
- In doing so they will ensure that such children can access and enjoy the same opportunities at school as any other child.
- John Scurr Primary School, Tower Hamlets Local Authority (LA), health professionals and other support services should work together to ensure that children with medical conditions receive a full education.
- Consideration will also be given to how children will be reintegrated back into school after periods of absence.

- The Governing Body will take into account that many of the medical conditions that require support at school will affect quality of life and may be life-threatening.
- Some will be more obvious than others and the Governing Body will therefore ensure that the focus is on the needs of each individual child and how their medical condition impacts on their school life.
- Children and young people with medical conditions are entitled to a full education and have the same rights of admission to John Scurr Primary School as other children. This means that no child with a medical condition will be denied admission or prevented from taking up a place in school because arrangements for their medical condition have not been made.
- However, in line with their safeguarding duties, the Governing Body will ensure that children's health is not put at unnecessary risk from, for example infectious diseases. They, therefore, do not have to accept a child in school at times where it would be detrimental to the health of that child or others to do so.

2. Roles and Responsibilities

Some of the most important roles and responsibilities are listed below:

2.1 Governing Body

- Will make arrangements to support children with medical conditions in school, including making sure that a policy for supporting children with medical conditions in school is developed and implemented.
- They will ensure that a child with medical conditions is supported to enable the fullest participation possible in all aspects of school life. The Governing Body will ensure that sufficient staff have received suitable training and are competent before they take on responsibility to support children with medical conditions.
- They will also ensure that any members of school staff who provide support to children with medical conditions are able to access information and other teaching support materials as needed.

2.2 Headteacher

- Will ensure that the school's policy is developed and effectively implemented with partners.
- This includes ensuring that all staff are aware of the policy for supporting children with medical conditions and understand their role in its implementation.
- Will ensure that all staff who need to know are aware of the child's condition.
- Will ensure that sufficient trained numbers of staff are available to implement the policy and deliver against all individual healthcare plans, including in contingency and emergency situations. This may involve recruiting a member of staff for this purpose.
- Will have overall responsibility for the development of individual healthcare plans.
- Will make sure that school staff are appropriately insured and are aware that they are insured to support children in this way.
- Will arrange for contact to be made with the school nursing service in the case of any child who has a medical condition that may require support at school, but who has not yet been brought to the attention of the school nurse.

2.3 School Staff

- Any member of school staff may be asked to provide support to children with medical conditions, including the administering of medicines, although they cannot be required to do so.

- Although administering medicines is not part of teachers' professional duties, they must take into account the needs of children with medical conditions that they teach.
- School staff will receive sufficient and suitable training and achieve the necessary level of competency before they take on responsibility to support children with medical conditions.
- Any member of school staff should know what to do and respond accordingly when they become aware that a child with a medical condition needs help.

2.4 School Nurse

- John Scurr Primary School has access to school nursing services.
- They are responsible for notifying the school when a child has been identified as having a medical condition which will require support in school.
- Wherever possible, they should do this before the child starts at the school.
- They would not usually have an extensive role in ensuring that schools are taking appropriate steps to support children with medical conditions, but may support staff on implementing a child's individual healthcare plan and provide advice and liaison, for example on training.
- School nurses can liaise with lead clinicians locally on appropriate support for the child and associated staff training needs – for example there are good models of local specialist nursing teams offering training to local school staff, hosted by a local school.
- Community nursing teams will also be a valuable potential resource for a school seeking advice and support in relation to children with a medical condition. They will train all relevant staff and ensure that they are competent in procedures to support the child.

2.5 Other healthcare professionals, including GPs and paediatricians

- Should notify the school nurse when a child has been identified as having a medical condition that will require support at school.
- They may provide advice on developing healthcare plans.
- Specialist local health teams may be able to provide support in schools for children with particular conditions, (eg asthma, diabetes).

2.6 Children

- Will often be best placed to provide information about how their condition affects them.
- They will be fully involved in discussions about their medical support needs and contribute as much as possible to the development of, and comply with, their individual healthcare plan.
- Other children will often be sensitive to the needs of those with medical conditions.

2.7 Parents/Carers

- Should provide the school with sufficient and up-to-date information about their child's medical needs.
- They may in some cases be the first to notify the school that their child has a medical condition.
- Parents/Carers are key partners and will be involved in the development and review of their child's individual healthcare plan, and may be involved in its drafting.
- They should carry out any action they have agreed to as part of its implementation, e.g. provide medicines and equipment and ensure they or another nominated adult are contactable at all times.

2.8 Local Authorities

- Local authorities are commissioners of school nurses for maintained schools and academies.
- Under Section 10 of the Children Act 2004, they have a duty to promote cooperation between relevant partners such as governing bodies of maintained schools, proprietors of academies, clinical commissioning groups and NHS England, with a view to improving the well-being of children so far as relating to their physical and mental health, and their education, training and recreation.
- Local authorities should provide support, advice and guidance, including suitable training for school staff, to ensure that the support specified within individual healthcare plans can be delivered effectively.
- Local authorities should work with schools to support children with medical conditions to attend full time.
- Where children would not receive a suitable education in a mainstream school because of their health needs, the local authority has a duty to make other arrangements.
- Statutory guidance for local authorities sets out that they should be ready to make arrangements under this duty when it is clear that a child will be away from schools for 15 days or more because of health needs (whether consecutive or cumulative across the school year)
- Local authorities must have regard to statutory guidance on the education of children unable to attend school because of health needs. This guidance is available on GOV.UK

2.9 Providers of health services

- Should co-operate with schools that are supporting children with a medical condition, including appropriate communication, liaison with school nurses and other healthcare professionals such as specialist and children's community nurses, as well as participation in locally developed outreach and training.
- Health services can provide valuable support, information, advice and guidance to schools, and their staff, to support children with medical conditions at school.

2.10 Clinical commissioning groups (CCGs)

- Commission other healthcare professionals such as specialist nurses.
- They should ensure that commissioning is responsive to children's needs, and that health services are able to co-operate with schools supporting children with medical conditions.
- They have a reciprocal duty to cooperate under Section 10 of the Children Act 2004 (as described above for local authorities).
- Clinical commissioning groups should be responsive to local authorities and schools seeking to strengthen links between health services and schools, and consider how to encourage health services in providing support and advice, (and can help with any potential issues or obstacles in relation to this).
- The local Health and Wellbeing Board will also provide a forum for local authorities and CCGs to consider with other partners, including locally elected representatives, how to strengthen links between education, health and care settings.

2.11 OFSTED

- Their inspection framework places a clear emphasis on meeting the needs of disabled children and children with SEND, and considering the quality of teaching and the progress made by these children. Inspectors are already briefed to consider the needs of children with chronic or long-term medical conditions alongside these groups and to report on how well their needs are being met.

- Schools are expected to have a policy dealing with medical needs and to be able to demonstrate that this is implemented effectively.

3. Support for Children with Medical Needs

- Parents/Carers have prime responsibility for their children's health and should provide the school with information about any medical condition.
- The school will liaise with previous schools when admitting a child with specific medical needs and arrange relevant staff training as required.
- Children currently attending John Scurr Primary who are diagnosed with specific medical needs will have procedures put in place at the school within a given time frame, dependent on the need.
- Where a child's medical condition is unclear, or where there is a difference of opinion, judgements will be made about what support is needed based on the available evidence. This would normally involve some form of medical evidence and consultation with parents/carers. Where evidence conflicts, some degree of challenge may be necessary to ensure that the right support can be put in place.

4. Staff Training

- Staff must not give prescription medicines or undertake health care procedures without appropriate training (updated to reflect any individual healthcare plans). *A first-aid certificate does not constitute appropriate training in supporting children with medical conditions.*
- Healthcare professionals, including the school nurse, will provide confirmation of the proficiency of staff in a medical procedure, or in providing medication.
- Induction arrangements for new staff will include information and training as appropriate on the medical conditions of children within the school and how to support them.
- The relevant healthcare professional should be able to give advice on training that will help ensure that all medical conditions affecting children in the school are understood fully. This includes preventative and emergency measures so that staff can recognise and act quickly when a problem occurs.
- The family of a child will often be key in providing relevant information to school staff about how their child's needs can be met, and parents/carers should be asked for their views. They should provide specific advice, but should not be the sole trainer.
- The Governing Body will consider providing relevant professional development provision opportunities as appropriate.

5. Managing Medicines on School Premises

5.1 Medicines

- Medicines will only be administered at school when it would be detrimental to a child's health or school attendance not to do so.
- No child will be given prescription or non-prescription medicines without their parent/carer's written consent - except in exceptional circumstances where the medicine has been prescribed to the child without the knowledge of the parents/carers. In such cases, every effort should be made to encourage the child or young person to involve their parents/carers while respecting their right to confidentiality.
- No child will be given medicine containing aspirin unless prescribed by a doctor.

- Medication, e.g. for pain relief, will not be administered without first checking maximum dosages and when the previous dose was taken. Parents/Carers will be informed.
- Medication should only be taken to school when absolutely essential. It is helpful if, where possible, medication can be prescribed in dose frequencies which enable it to be taken outside school hours. Parents/Carers should ask the prescribing doctor or dentist about this.
- However, the school recognises that sometimes children do need to take medicines in school time. If this is the case, there has to be prior written agreement from parents/carers for any medication, prescribed or non-prescription, to be given to a child. This written agreement must also include the dosage.
- Medicines must be handed to the office and then they are stored in a fridge.
- The school will only accept prescribed medicines that are in-date, labelled, provided in the original container as dispensed by a pharmacist and include instructions for administration, dosage and storage.
- The exception to this is insulin which must still be in date, but will generally be available to schools inside an insulin pen or a pump, rather than in its original container. Insulin is stored in a personalised box within the class.
- Authorised personnel should check:
 - Child's name
 - Written instructions provided by parents/carers or doctor
 - Prescribed dose
 - Expiry date
- All medicines will be stored safely in Rofina's office, children should not have them in their classrooms, the exception being insulin and asthma pumps.
- Older children will be informed where their medicines are at all times and be able to access them immediately.
- Medicines and devices such as asthma inhalers, blood glucose testing meters and epi-pens will be always readily available , including when on educational visits
- The school will keep controlled drugs that have been prescribed for a child securely stored in a non-portable container and only named staff should have access.

5.2 Controlled Drugs

- Controlled drugs will be easily accessible in an emergency.
- A record should be kept of any doses used and the amount of the controlled drug held in school.
- School staff will administer a controlled drug to the child for whom it has been prescribed.
- Staff administering medicines will do so in accordance with the prescriber's instructions.
- The school will keep a record of all medicines administered to individual children, stating what, how and how much was administered, when and by whom.
- Any side effects of the medication to be administered at school will be noted.

5.3 Non-Prescription Medication

- The school will not generally give non-prescribed medication to children. If a child regularly suffers from acute pain, such as migraine, parents/carers should supply and authorise appropriate pain killers for their child's use, with written instructions.

- On residential educational visits, the school will send a letter prior to the visit to ask permission from parents/carers to administer children's pain killers, such as Calpol, should the need arise whilst the child is away from home.

5.4 Self Management

- It is good practice to allow children who can be trusted to do so to manage their own medication from an early age. With this aim in mind, and for reasons of immediacy, children with inhalers will be supported to administer the required dose themselves.
- All inhalers will be kept in the classrooms. All inhalers must be named.
- Children are reminded not to share inhalers.

5.5 Refusing Medication

- If children refuse to take medication, the school will not force them to do so and will inform parents/carers immediately.

5.6 Storing Medication

- Any medication should be in a container that is labelled with the name of the child, name and dose of the drug and frequency of administration and be within the expiry date.
- Where a child needs two or more prescribed medicines, each should be in a separate container.
- Non health care staff should not transfer medicines from their original containers.
- Medicines are kept in Rofina's office. Epi-pens are stored in a filing cabinet in Rofina's office, in clearly labelled containers. EYFS epi pens are stored in the EYFS office.
- This fridge is restricted access.

5.7 Disposing of Medicines

- When no longer required, medicines will be returned to the parent/carer to arrange for safe disposal.
- Sharps boxes will always be used for the disposal of needles and other sharp objects.

6. Record Keeping

- Written records will be kept of all medicines administered to children.
- Parents/Carers will be informed if their child has been unwell at school. A slip will be provided to parents with details of any illness suffered by their child during the school day.

7. Emergency Procedures

- Staff know how to call the emergency services.
- Staff will stay with the child until the parent/carer arrives, or accompany a child taken to hospital by ambulance.
- If a child needs to be taken to hospital they will be accompanied by at least one member of staff, if a parent cannot be contacted.
- The school will ensure they understand the local emergency services cover arrangements and that the correct information is provided for navigation systems.
- Generally staff should not take children to hospital in their own car. However, in an emergency it may be the best course of action. The member of staff should be accompanied by another adult and have public liability vehicle insurance.

- Where a child has an individual healthcare plan, this will clearly define what constitutes an emergency and explain what to do, including ensuring that all relevant staff are aware of emergency symptoms and procedures.
- Other children in the school will know what to do in general terms, such as informing a teacher immediately if they think help is needed.

8. Educational visits

- Children with medical needs are encouraged to participate in educational visits.
- Staff are made aware of any medical needs and arrangements for taking any necessary medication are put in place.
- Sometimes an additional adult might accompany a particular child.
- There may also be the need to undertake a risk assessment for a particular child.

9. Sporting Activities

- Our PE and extra-curricular sport is sufficiently flexible for all children to follow in ways appropriate to their own abilities.
- Some children may need to take precautionary measures before or during exercise and be allowed immediate access to their medication if necessary, inhalers for example.
- Teachers supervising sporting activities are made aware of relevant medical conditions.

10. Hygiene Control

- Staff are familiar with normal precautions for avoiding infection and should follow basic hygiene procedures.
- Staff have access to protective disposable gloves and take care when dealing with blood or other bodily fluids and disposing of dressings or equipment.
- There is a sharps box available where required.

11. Long term Medical Needs

- The school needs to know about any medical needs before a child starts school, or when a child develops a condition. The school will need to know:
 - Details of the condition
 - Special requirements
 - Medication and any side effects
 - What to do, and who to contact in an emergency
 - The role the school can play

12. Individual Health Care Plans

- Some children require a health care plan to identify the level of support that is needed at school. Staff should not give medication without appropriate training.
- Individual healthcare plans, (and their review), may be initiated, in consultation with the parent/carer, by a member of school staff or a healthcare professional involved in providing care to the child.
- Plans will be drawn up in partnership between the school, parents/carers, and a relevant healthcare professional, e.g. school, specialist or children's community nurse, who can best advise on the particular needs of the child.
- Children should also be involved whenever appropriate.

- The aim should be to capture the steps which a school should take to help the child manage their condition and overcome any potential barriers to getting the most from their education.
- The school nurse will take the lead in writing the plan, but responsibility for ensuring it is finalised and implemented rests with the school.
- The school nurse and head teacher will ensure that plans are reviewed at least annually or earlier if evidence is presented that the child's needs have changed. They should be developed with the child's best interests in mind and ensure that the school assesses and manages risks to the child's education, health and social well-being and minimises disruption.
- Where the child has a special educational need identified in a statement or EHC plan, the individual healthcare plan should be linked to or become part of that statement or EHC plan.
- The format of individual healthcare plans may vary to enable the school to choose whichever is the most effective for the specific needs of each child.
- They will be easily accessible to all who need to refer to them, while preserving confidentiality.
- Plans should not be a burden on the school, but will capture the key information and actions that are required to support the child effectively.
- The level of detail within plans will depend on the complexity of the child's condition and the degree of support needed. This is important because different children with the same health condition may require very different support.
- Where a child has SEN but does not have a statement or EHC plan, their special educational needs should be mentioned in their individual healthcare plan.
- Where a child is returning to school following a period of hospital education or alternative provision (including home tuition), schools should work with the local authority and education provider to ensure that the individual healthcare plan identifies the support the child will need to reintegrate effectively.
- When deciding what information should be recorded on individual healthcare plans, the Governing Body should consider the following:
 - The medical condition, its triggers, signs, symptoms and treatments.
 - The children's resulting needs, including medication (dose, side-effects and storage) and other treatments, time, facilities, equipment, testing, access to food and drink where this is used to manage their condition, dietary requirements and environmental issues e.g. crowded corridors, travel time between lessons.
 - Specific support for the children's educational, social and emotional needs – for example, how absences will be managed, requirements for extra time to complete exams, use of rest periods or additional support in catching up with lessons, counselling sessions.
 - The level of support needed, (some children will be able to take responsibility for their own health needs), including in emergencies. If a child is self-managing their medication, this should be clearly stated with appropriate arrangements for monitoring.
 - Who will provide this support, their training needs, expectations of their role and confirmation of proficiency to provide support for the child's medical condition from a healthcare professional; and cover arrangements for when they are unavailable.
 - Who in the school needs to be aware of the child's condition and the support required.

- Arrangements for written permission from parents/carers and the Headteacher for medication to be administered by a member of staff, or self-administered by the child during school hours.
 - Separate arrangements or procedures required for educational visits or other school activities outside of the normal school timetable that will ensure the child can participate, e.g. risk assessments.
 - Where confidentiality issues are raised by the parent/carer-child, the designated individuals to be entrusted with information about the child's condition.
 - What to do in an emergency, including whom to contact, and contingency arrangements. Some children may have an emergency healthcare plan prepared by their lead clinician that could be used to inform development of their individual healthcare plan.
- Training is given on an individual child basis, by the local health authority (usually the school/ community nurse) for administering medicines such as insulin and EpiPens.
 - Agreeing to administer intimate or invasive treatment is entirely up to each individual member of staff. No pressure is put on staff to assist in treatment.
 - Two adults should be present for the administration of intimate or invasive treatment, unless there are exceptional circumstances.

13. Templates

- Templates to be used to support children with medical conditions can be found at the end of the document.
- These include: Appendix A: Model process for developing individual healthcare plan
 - Template A: record of medicine administered to all children
 - Template B: staff training record – administration of medicines
 - Template C: contacting emergency services

14. Complaints

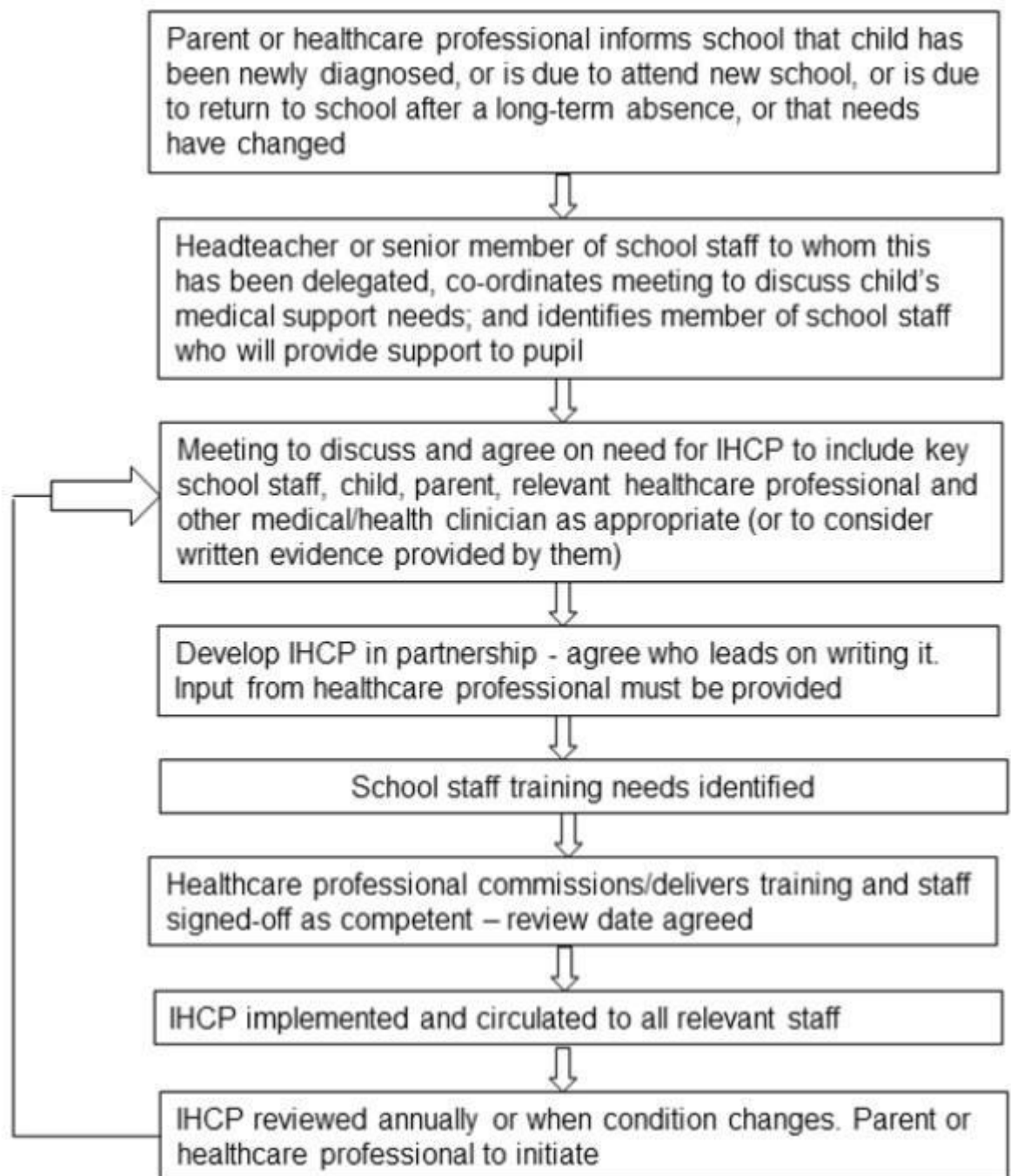
- Should parents/carers or children be dissatisfied with the support provided they should discuss their concerns directly with the school.
- If for whatever reason this does not resolve the issue, they may make a formal complaint via the school's complaints procedure.
- Making a formal complaint to the Department for Education should only occur if it comes within scope of section 496/497 of the Education Act 1996 and after other attempts at resolution have been exhausted.
- Ultimately, parents/carers (and children) will be able to take independent legal advice and bring formal proceedings if they consider they have legitimate grounds to do so.

15. Liability and indemnity

- Through the London Borough of Tower Hamlets, the school has appropriate insurance in place relating to the administration of medication.

Appendix A

Model process for developing individual healthcare plans



TEMPLATE A
Record of Medicine Administered to All Children

[illegible]

TEMPLATE B

Staff Training Record – Administration of Medicines

Name of school

Name

Type of training received

Date of training completed

Training provided by

Profession and title

I confirm that [name of member of staff] has received the training detailed above and is competent to carry out any necessary treatment. I recommend that the training is updated [name of member of staff].

Trainer's signature

Date

I confirm that I have received the training detailed above.

Staff signature

Date

Suggested review date

TEMPLATE C

Contacting Emergency Services

Request an ambulance - dial 999, ask for an ambulance and be ready with the information below.

Speak clearly and slowly and be ready to repeat information if asked.

1. Your telephone number: **020 7790 3647 (school)**
2. Your name:
3. Your location as follows: **John Scurr Primary School
Cephas Street
London**
4. State what the postcode is: **E1 4AX**
5. Provide the exact location of the patient within the school setting.
6. Provide the name of the child and a brief description of their symptoms.
7. Inform Ambulance Control of the best entrance to use and state that the crew will be met and taken to the patient.
8. Put a completed copy of this form by the phone along with a printed integris record for the child.